# 5 criteria for credibility

Tenth Software Certification Consortium Silver Spring, MD · January 7-8, 2013

> Daniel Jackson CSAIL, MIT

For now, all rights reserved. Daniel Jackson, 2012.

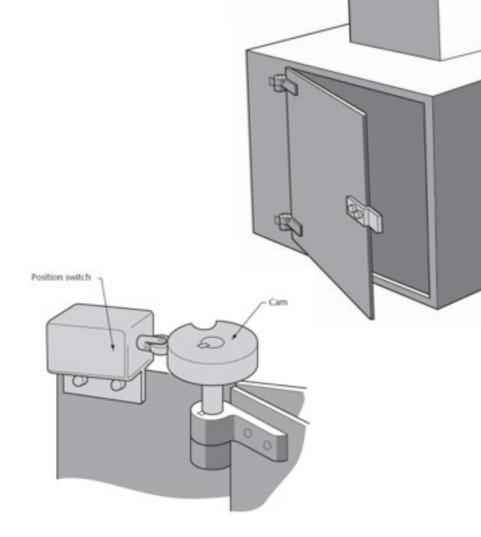




#### these criteria are

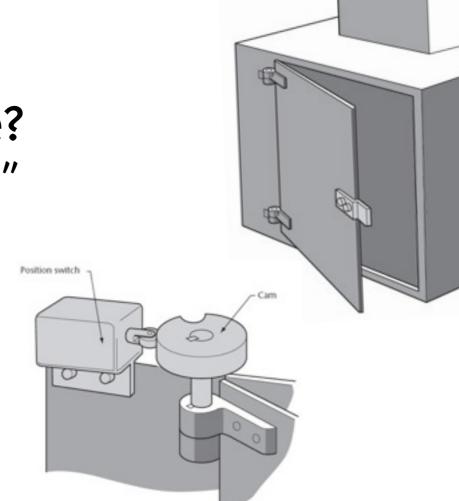
- > not new
- > not mine
- > not enough

# the case is self-contained



## does the case include process evidence?

- "C was tested with full branch coverage"
- S was built using IEC61508"
- "requirements were reviewed by QA"

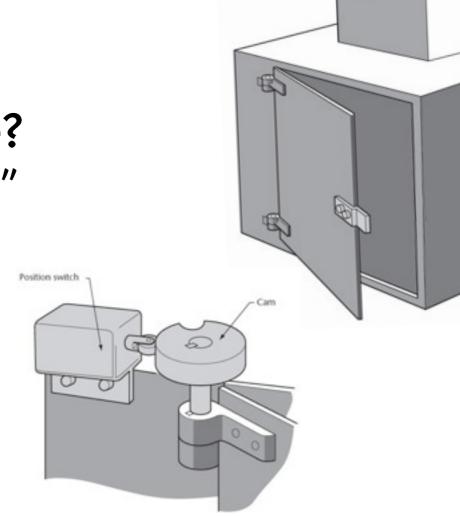


## does the case include process evidence?

- "C was tested with full branch coverage"
- S was built using IEC61508"
- "requirements were reviewed by QA"

#### process arguments

- > are arguments by "delegation"
- > have minimal credibility
- > OK for consumers, not for producers



## does the case include process evidence?

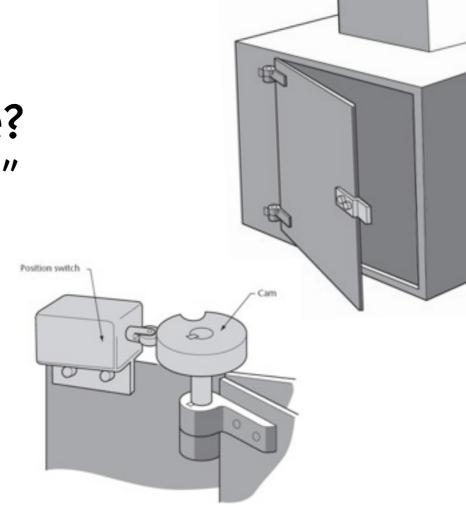
- "C was tested with full branch coverage"
- S was built using IEC61508"
- "requirements were reviewed by QA"

#### process arguments

- > are arguments by "delegation"
- > have minimal credibility
- > OK for consumers, not for producers

#### consequences

structure assurance case around product, not process





#### Saylor crash site August 28, 2009

http://www.nap.edu/catalog.php?record\_id=13342



#### Saylor crash site August 28, 2009

[NASA's Engineering and Safety Center (NESC)] investigators used multiple tools to analyze software logic paths and to examine the programming code for paths that might lead to unintended acceleration. These extensive testing and analytic efforts did not uncover any evidence of problems, but the team pointed out that **no practical amount of testing and analysis can guarantee that software is free of faults**. The NESC software analysts reported that **certain characteristics of the subject software (from a 2005 Camry) hindered the testing**. For example, they found that the code structure relied on the use of a single large memory space... **This lack of modularity reportedly precluded automated analysis** and required more time-consuming manual inspection by analysts. Thus, the NESC team's technical description of its analysis suggested a concern that **the software was not structured to facilitate assessments of dependability to a high degree of confidence.** 

—The Safety Challenge and Promise of Automotive Electronics: Insights from Unintended Acceleration

# the case is complete

### requirements

- > are in the world, not at the interface
- about humans, physical things
- > rarely about computers

### requirements

- > are in the world, not at the interface
- about humans, physical things
- rarely about computers

## view system as a chain

- > each link in the chain is a component
- > or user, operator, peripheral...

### requirements

- > are in the world, not at the interface
- about humans, physical things
- rarely about computers

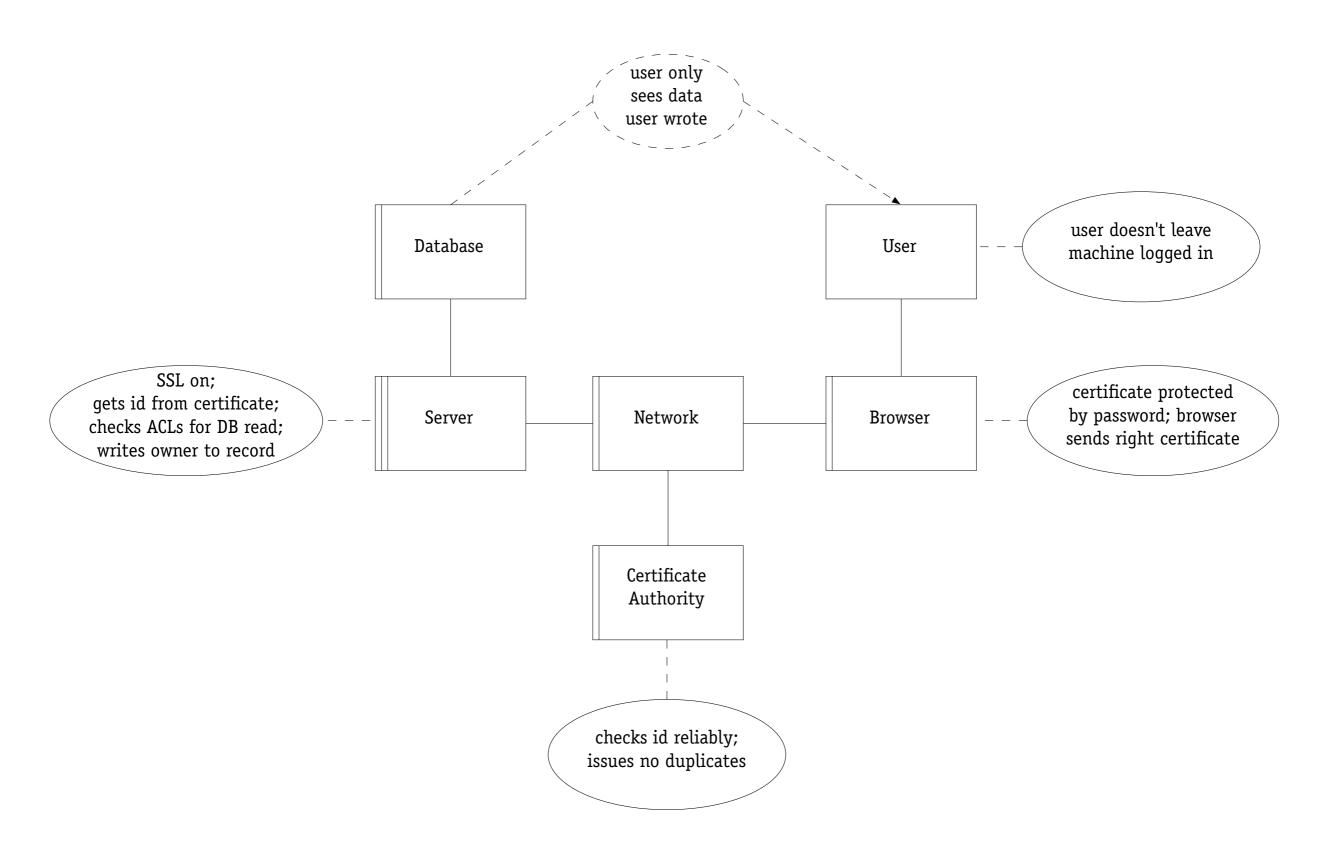
## view system as a chain

- > each link in the chain is a component
- > or user, operator, peripheral...

#### consequences

- > start with context diagram
- > express requirements end-to-end
- validate domain assumptions

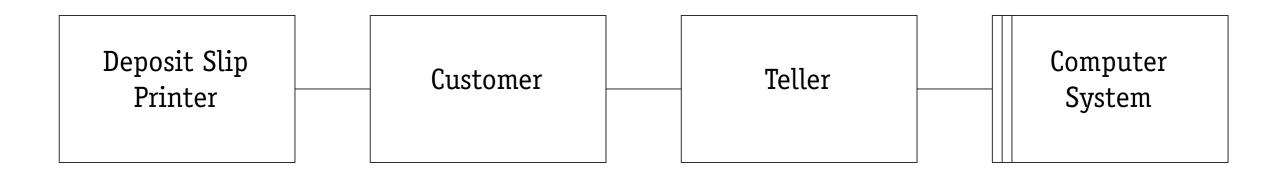
# web security



|                          | ECHINABANK<br>Seco 1020 |       |       |                          |  |
|--------------------------|-------------------------|-------|-------|--------------------------|--|
|                          | DATE                    |       |       | ACCOUNT<br>NUMBER        |  |
| AND ADD INVESTIGATION OF | NOTES                   | PESOS | CTVS. | DEPOSITED TO THE ACCOUNT |  |
|                          |                         | P     |       |                          |  |
|                          | COINS                   |       |       | CHECK THE APPROPRIATE BO |  |
|                          | TOTAL                   | +     |       | SAVINGS ACCOUNT          |  |
|                          | TOTAL                   |       |       | CURRENT ACCOUNT          |  |

|  | CHINABANK<br>Since 1120 |              |       |                              |
|--|-------------------------|--------------|-------|------------------------------|
|  | DATE                    |              |       | ACCOUNT 123123123            |
|  | NOTES                   | PESOS        | CTVS. | DEPOSITED TO THE ACCOUNT OF: |
|  |                         | P            |       |                              |
|  | COINS                   |              |       | CHECK THE APPROPRIATE BOX    |
|  | TOTAL                   | <del>P</del> |       | SAVINGS ACCOUNT              |
|  | VCR DEP 1 ( 11-         | 20021 585    |       | OTHERS (SPECIFY)             |

|       | HINABA | Since 1820 |                             |
|-------|--------|------------|-----------------------------|
| DATE  |        |            | ACCOUNT 123123123           |
| NOTES | PESOS  | CTVS.      | DEPOSITED TO THE ACCOUNT OF |
|       | P      |            |                             |
| COINS |        |            | CHECK THE APPROPRIATE BO    |
| TOTAL | ₽ .    |            | SAVINGS ACCOUNT             |
| L     |        |            | OTHERS (SPECIFY)            |



# the case is logical

## argument must be logically consistent

argument must be logically consistent

## even in a small argument

- > easy to make mistakes
- > effect of "wishful thinking"

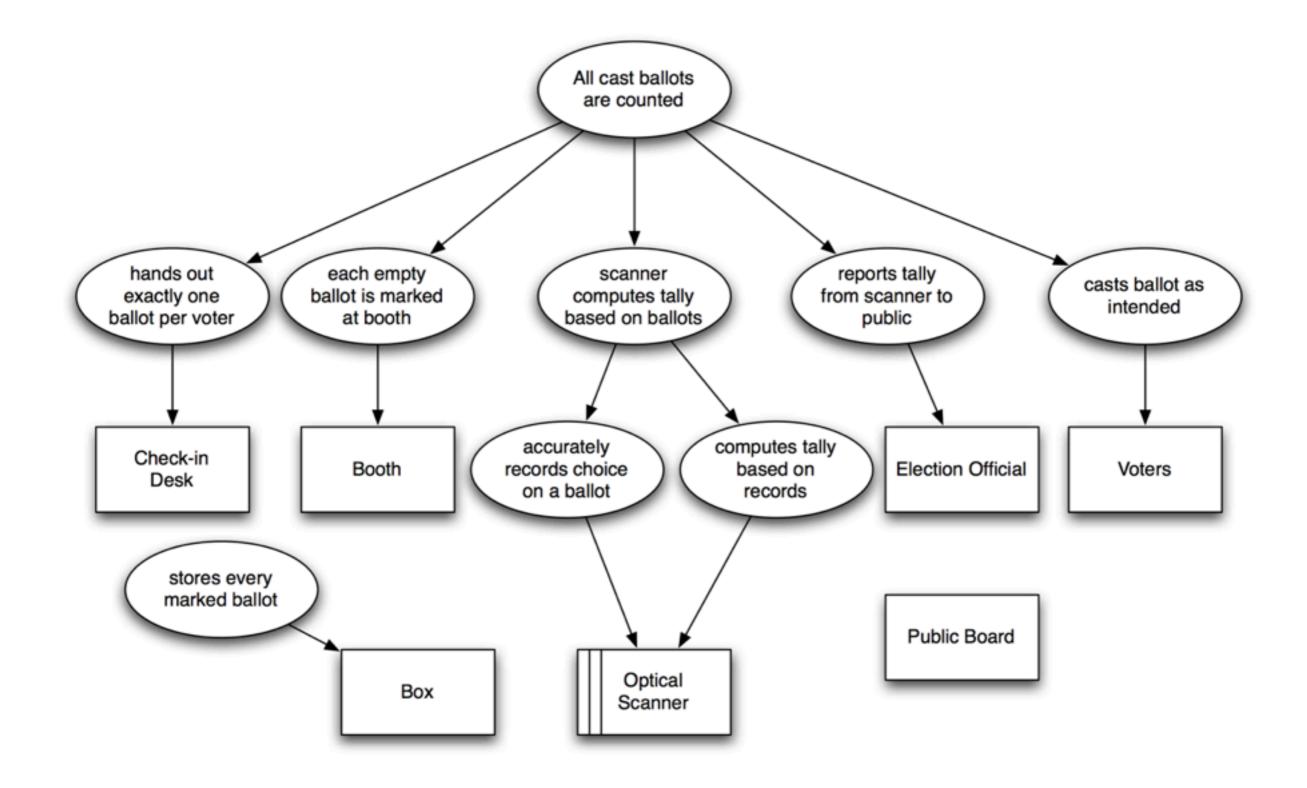
argument must be logically consistent

## even in a small argument

- > easy to make mistakes
- > effect of "wishful thinking"

#### consequences

- > must use tools
- > not just for subarguments
- > for composing them too!



# chord: a "provably correct" protocol

Three features that distinguish Chord from many other peer-topeer lookup protocols are its simplicity, provable correctness, and provable performance.

Ion Stoica et al. Chord: A Scalable Peer to Peer Lookup Service for Internet Applications, SIGCOMM 2001 (also TON, 2003)

# chord: a "provably correct" protocol

Three features that distinguish Chord from many other peer-topeer lookup protocols are its simplicity, provable correctness, and provable performance.

Ion Stoica et al. Chord: A Scalable Peer to Peer Lookup Service for Internet Applications, SIGCOMM 2001 (also TON, 2003)

Modeling and analysis have shown that the Chord routing protocol is not correct according to its specification. Furthermore, not one of the six logical properties claimed as invariant is invariantly maintained by the protocol.

Pamela Zave. Invariant-Based Verification of Routing Protocols: The Case of Chord, 2009

# the case is sound



# argument can be logical but unsoundjust doesn't match reality!



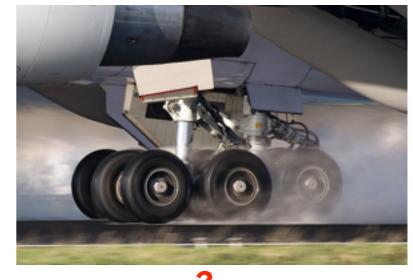
onGround  $\Leftrightarrow$  wheelRotating

## argument can be logical but unsound

> just doesn't match reality!

## problems with phenomena

- bad surrogates (eg Warsaw Airbus)
- abstract (power attack on smartcard)
- > most often: not clear



onGround  $\Leftrightarrow$  wheelRotating

## argument can be logical but unsound

> just doesn't match reality!

## problems with phenomena

- bad surrogates (eg Warsaw Airbus)
- abstract (power attack on smartcard)
- > most often: not clear



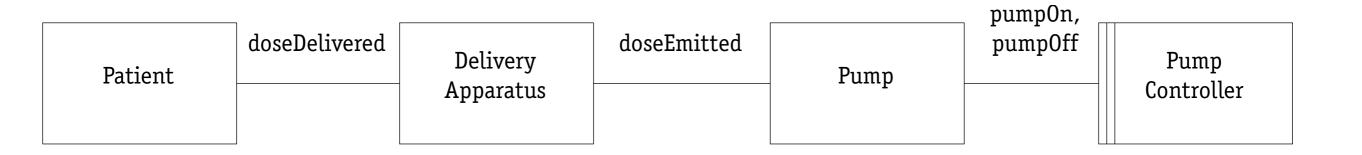
#### consequences

> as first step in requirements, list phenomena
& document interfaces between domains

# example: epidural pump



doseEmitted 🖨 doseDelivered



# the case is simple

## complexity undermines credibility

- > rely on as little as possible: few parts, small properties
- dangerous if no single person understands whole case
- > automated analyses (esp. model checking) are brittle

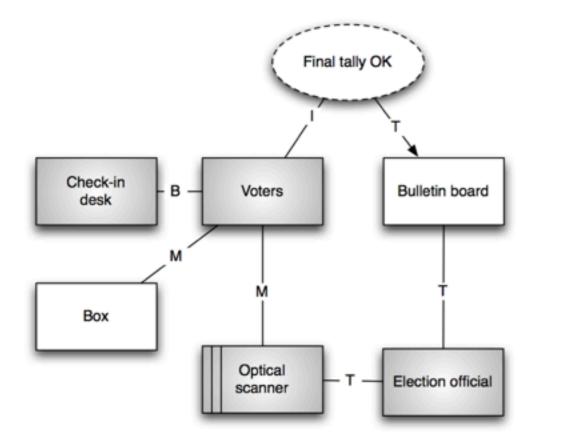
## complexity undermines credibility

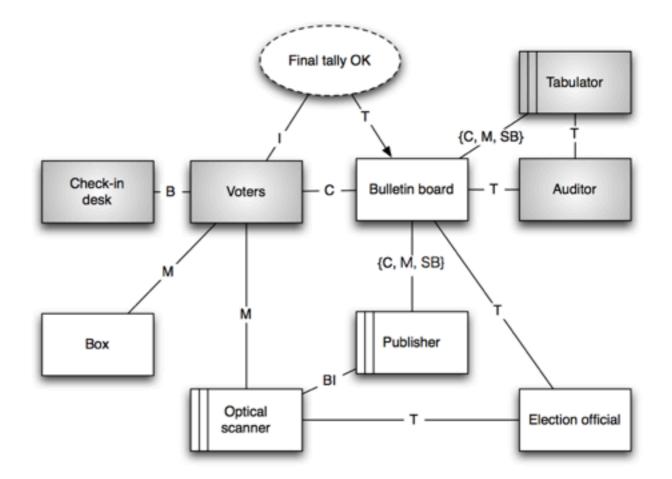
- > rely on as little as possible: few parts, small properties
- dangerous if no single person understands whole case
- > automated analyses (esp. model checking) are brittle

#### consequences

- > give up on complete requirements: prioritize!
- identify trusted bases, per property
- case determines design, not vice versa

# example: voting design







#### product not process

> Software for Dependable Systems: Sufficient Evidence? National Academies, 2007.

#### product not process

> Software for Dependable Systems: Sufficient Evidence? National Academies, 2007.

#### end to end requirements

- > David Parnas & Jan Madey. Functional Documents for Computer Systems. SCP, 25 (1995)
- Carl Gunter, Elsa Gunter, Michael Jackson & Pamela Zave. A Reference Model for Requirements and Specifications. *IEEE Software*, May/June 2000.

#### product not process

> Software for Dependable Systems: Sufficient Evidence? National Academies, 2007.

#### end to end requirements

- > David Parnas & Jan Madey. Functional Documents for Computer Systems. SCP, 25 (1995)
- Carl Gunter, Elsa Gunter, Michael Jackson & Pamela Zave. A Reference Model for Requirements and Specifications. *IEEE Software*, May/June 2000.

#### phenomena

> Michael Jackson. *Problem Frames*. Addison Wesley, 2001.

#### product not process

> Software for Dependable Systems: Sufficient Evidence? National Academies, 2007.

#### end to end requirements

- > David Parnas & Jan Madey. Functional Documents for Computer Systems. SCP, 25 (1995)
- Carl Gunter, Elsa Gunter, Michael Jackson & Pamela Zave. A Reference Model for Requirements and Specifications. *IEEE Software*, May/June 2000.

#### phenomena

> Michael Jackson. Problem Frames. Addison Wesley, 2001.

#### logical analysis with tools

> Eunsuk Kang. A Framework for Dependability Analysis of Software Systems with Trusted Bases. SM Thesis, 2010, MIT.

#### product not process

> Software for Dependable Systems: Sufficient Evidence? National Academies, 2007.

#### end to end requirements

- > David Parnas & Jan Madey. Functional Documents for Computer Systems. SCP, 25 (1995)
- Carl Gunter, Elsa Gunter, Michael Jackson & Pamela Zave. A Reference Model for Requirements and Specifications. *IEEE Software*, May/June 2000.

#### phenomena

> Michael Jackson. Problem Frames. Addison Wesley, 2001.

#### logical analysis with tools

> Eunsuk Kang. A Framework for Dependability Analysis of Software Systems with Trusted Bases. SM Thesis, 2010, MIT.

#### trusted bases

- > Jerry Saltzer, David Reed & David Clark. End-to-end arguments in system design. TOCS, 2.4 (1984).
- > Eunsuk Kang & Daniel Jackson. Dependability Arguments with Trusted Bases. RE 2010.