



Modelling User Availability in Workflow Resiliency Analysis

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21 April 2015





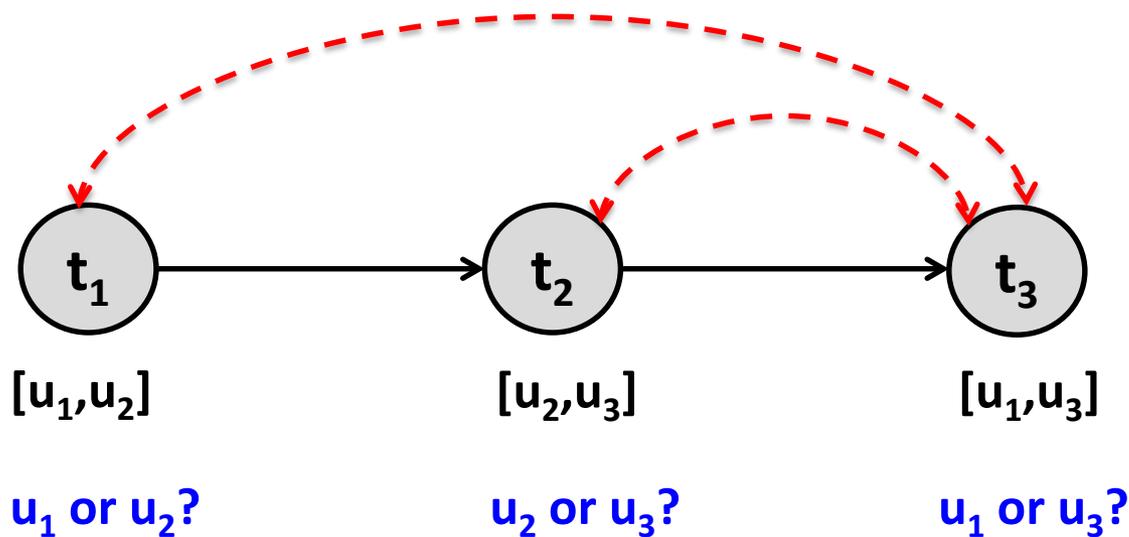
Take Home Message

- Automatically calculate the **resiliency** of a workflow
 - Resiliency is a measure of success rate for a workflow executed by users who may become unavailable at runtime
 - Resiliency indicates risk of: **workflow failure, security policy violation**
 - Resiliency informs: **mitigation strategy, redesign, recruitment, etc.**
- Runtime user **availability** can be modelled in several ways when calculating resiliency
- Availability model choice can **impact** the resiliency calculated for the same workflow
 - Large resiliency variance
 - Also impacts on complexity, e.g., computation time



Workflow

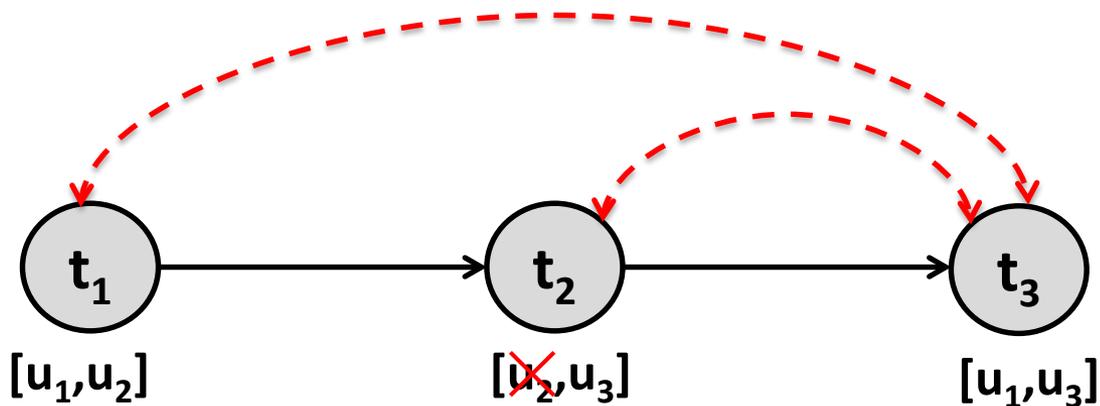
Users = $\{u_1, u_2, u_3\}$



- Tasks
- Ordering
- Users
- Permissions
- Constraints
- Assignment?



Workflow Satisfiability Problem



$a_1 :$ u_1

u_3

X

$a_2 :$ u_1

u_2

u_3

$a_2 :$ u_1

u_2 unavailable $\rightarrow u_3$

X

$a_3 :$ u_2

u_3

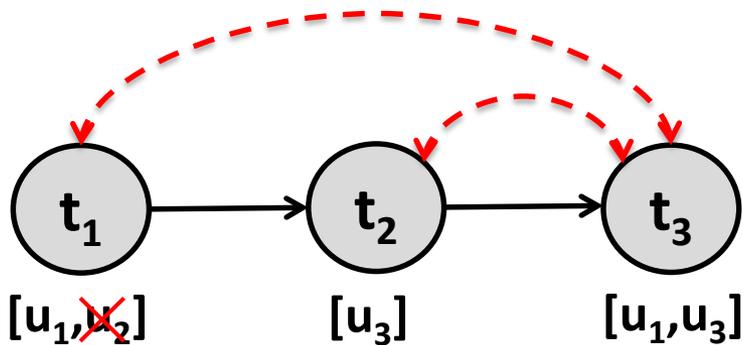
u_1

Design time

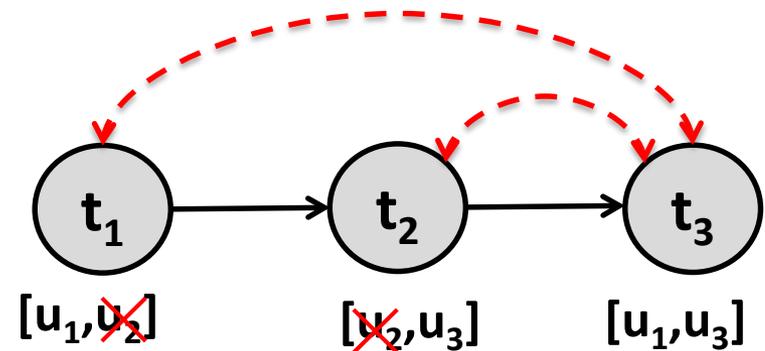
Run time

Workflow Resiliency

- $k = 1$, **10** possible cases of up to **1** unavailable user
- **1** example case - u_2 unavailable at t_1



Workflow w_1



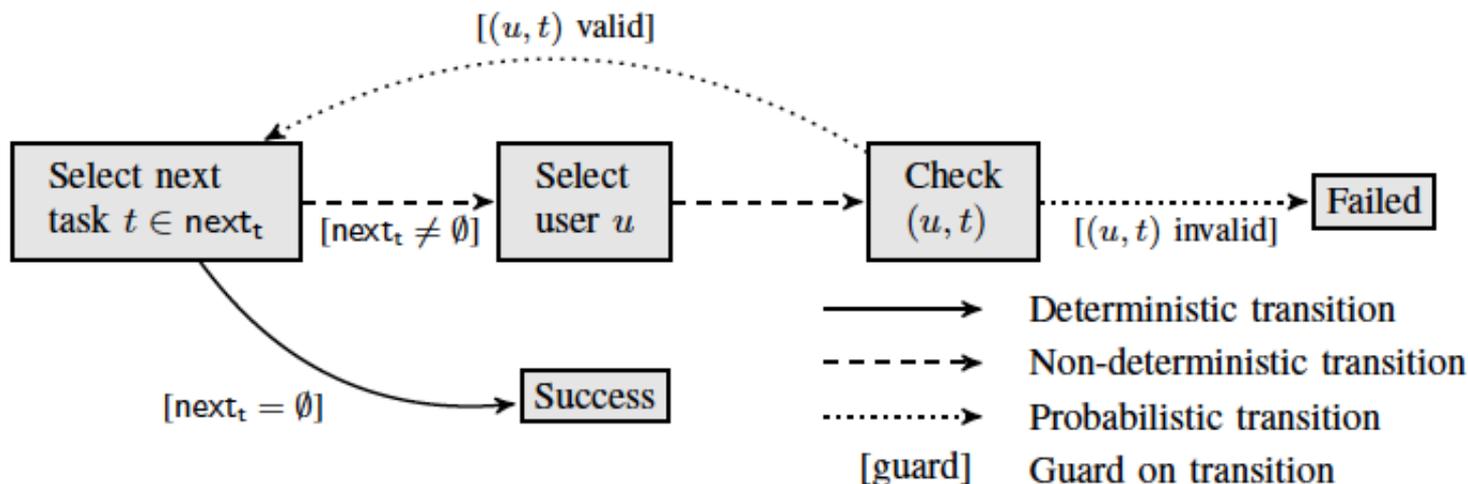
Workflow w_2 - u_2 added to t_2

- **0** resiliency \rightarrow *current*
- w_1 : assign **4** of **10** cases \rightarrow *new*

- **0** resiliency \rightarrow *current*
- w_2 : assign **9** of **10** cases \rightarrow *new*



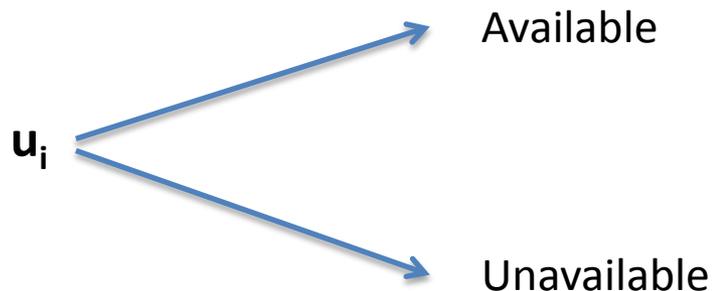
Assignment Process



- Maximise v returned by value function of a Markov Decision Process (**MDP**)
- **WSP** -> full user availability
 - can **Success** be reached?
 - $v = 0$ or 1
- **Resiliency** -> probabilistic user availability
 - maximum probability of reaching **Success**?
 - $0 \geq v \leq 1$



Non-deterministic Availability



- **Static model** – make choice before start of workflow
- **Decremental model** - make choice for each task while u_i is available
- **Dynamic model** - make choice for each task $[m_1]$



Bounded Availability

- Up to k users can become unavailable across entire workflow
- For $k = 1$, consider all possible cases
 - Assume decremental availability
 - Assume cases are equiprobable

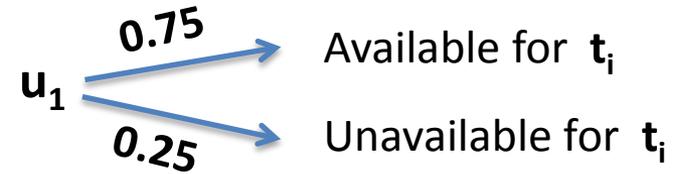
	t_1	t_2	t_3
All users available	u_1, u_2, u_3	u_1, u_2, u_3	u_1, u_2, u_3
u_1 unavailable at t_3	u_1, u_2, u_3	u_1, u_2, u_3	u_2, u_3
u_2 unavailable at t_2	u_1, u_2, u_3	u_1, u_3	u_1, u_3
u_3 unavailable at t_1	u_1, u_2	u_1, u_2	u_1, u_2

... and so on for every possible case $[m_2]$

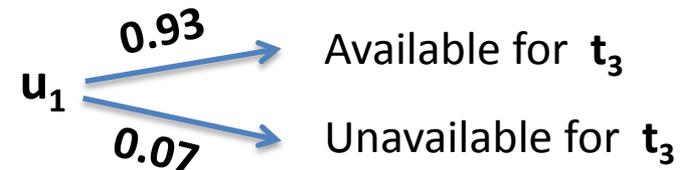
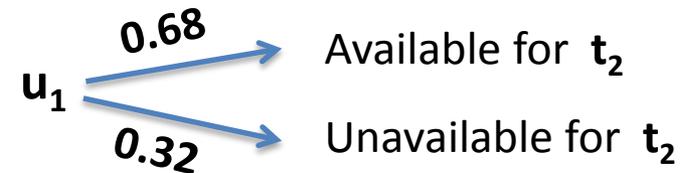
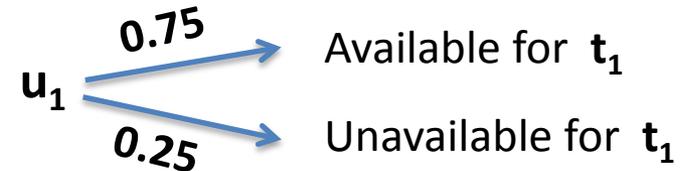


Probabilistic Availability

u_i has same probability for each task t_i [m_3]



u_i has different probability for each task t_i [m_4]





Combined Models

- Combine both non-deterministic and probabilistic availability
 - Non-deterministic for t_2
 - Probabilistic for t_1 and t_3
- More complex, dependent availability models can be considered, e.g.
 - Current availability
 - Availability for previous tasks
 - Availability of other users





Calculating Resiliency

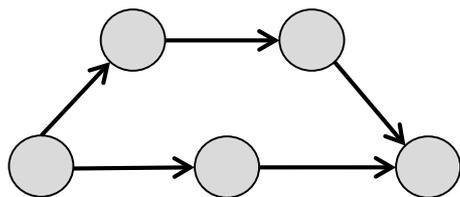
- Solve **MDP** to find ν using model checker **PRISM**¹
- Model consists of interactive named modules containing:
 - Variables $name : type \mathbf{init} \ value$
 - Commands $[label] \ guard \rightarrow p_1 : update_1 \ \& \ \dots \ \& \ p_n : update_n$
- Non-deterministic choice
 - $[label_i] \ guard_i \rightarrow update_1$
 - $[label_i] \ guard_i \rightarrow update_2$
- Satisfiability property
 - $P_{max} = ? [F (t=-1) \ \& \ (!fail)]$

¹ <http://www.prismmodelchecker.org/>



Resiliency Analysis

Model	Res	States	Transitions	Build time (s)	Verify time (s)	File size (KB)	Size on disk (KB)
$[m_1]$	1.00	8530	31321	0.219	0.015	2.51	4.00
$[m_2]$	0.43	50489	64377	0.125	0.172	8.95	12.00
$[m_3]$	0.41	8530	31321	0.172	0.016	2.50	4.00
$[m_4]$	0.79	8530	31321	0.172	0.016	3.21	4.00



$[m_1]$: dynamic, non-deterministic

$[m_2]$: decremental, bounded ($k=2$), equiprobable

$[m_3]$: dynamic, probabilistic (same per task)

$[m_4]$: dynamic, probabilistic (different per task)



Conclusion

- We can encode a workflow with a user availability model as a Markov Decision Processes (**MDP**)
- Used the model checker **PRISM** to automatically solve an **MDP** and provide measure of workflow success rate, or resiliency
- Shown user availability in workflows can be modelled in several ways
 - Probabilistic, non-deterministic, bounded, etc.
- Highlighted availability model choice can have an impact on resiliency computations for the same workflow
- We make no assumption on which one is best as this will be context dependent



Future Work

- Analyse different sizes of workflow
 - How does computing resiliency scale?
 - How do complexity metrics change?
- More complex security policies
 - Cardinality constraints
- Development of tools and methodologies for workflow designers
 - Understand what is an appropriate availability model?
 - Automatically calculate appropriate resiliency



References

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